

Press Release



For Immediate Release: Alert Management Systems

Alert Version 17 Is Now Available

This release was timed to be available for early adopters of the new EMV credit card technology. V17 is downloadable for free for supported customers.

MAIN FOCUS

- Rewrote the credit card processing software to maintain existing processing and become certified under new EMV requirements. (Done!)

FEATURED ENHANCEMENTS

Alert EasyPro Version 17 (V17) includes nearly 100 new features that are available free for all Alert customers on an Alert Support Plan. Many of them were recommended by customers via Alert's unique voting process at its annual User's Conference.

Highlights include:

Dispatcher Dashboard: 8 new features, including...

- Additional drag and drop functionality for arbitrary stops, return to warehouse, lunch break
- Added staff partnering to quickly add partner teams to trucks
- Added off-rent assets set for pickup to the Pickup Tickets display

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- Added icon to show attachments to tickets on routes

Purchase Order System: 7 new features, including...

- Purchase Order search screen can now filter by store location. The new options allow the user to filter by store location on the Purchase Order header or filter by store location on the Purchase Order detail.
- Security setting for vendor file maintenance has been extended to the notes section to control which user can add, change, and delete vendor notes on a purchase order.

Work Order System: 5 new features, including...

- Added filtering by serialized sales items by location during the parts selection process.
- Added new warning when work is reflagged from warranty to non-warranty work to review charges.

Sales and Rental Item Handling: Dozens of new features, too numerous to list...

- Serialized sales items are much easier to find and manage in multi-store settings and it's easier to select multiple quantities of the same serialized item. For example, in a reservation, you can simply enter a quantity and defer selection of the items until you are ready to assign them. When you are ready to deliver or ship, you can assign the right items from a single screen, or assign them right in the warehouse using a bar code reader.
- Summarized Printing feature makes a rental contract with multiple quantities of the same serialized rental items short and sweet: A single line item with the right quantity per rental class, followed by a note listing all the serial numbers of the units assigned. So, a rental contract for 20 light towers doesn't need to go on and on for several pages!